Upgrading to Simplify Suite v6

For Administrators using Simplify Suite v5

Upgrading Terminal Servers and Virtual Desktops

Simplify Suite v6 is a major version release from Tricerat, and requires an uninstall of previous versions before installing. The uninstall process does not alter the database, so all configuration settings and assignments will remain in place. In many cases a simple uninstall of Simplify Suite v5 is sufficient prior to installing Simplify Suite v6, but to increase success rates Tricerat has developed a script to completely clean the system of Tricerat components before installing v6. Please use the following instructions as an upgrade best practice.

1. Uninstall Simplify Suite v5 using add/remove programs.
2. Copy "Tricerat v4 Removal Script.ps1" from the zip package to a location on the local disk. This script will remove ScrewDrivers v4 as well as Simplify Suite v5.
3. Open a command prompt as administrator.
4. Start PowerShell by running "powershell".
5. At the PowerShell command prompt, change directory to the location of the script that was copied in step 2.
6. Execute the script by running "& '.\Tricerat v4 Removal Script.ps1'"
7. A successful run of the script will end with "Cleanup completed successfully.". If necessary, the script will prompt for a reboot.
8. Proceed by running the install for Simplify Suite v6.

For reference, the script performs the following actions:

- Uninstall any software titled "Simplify Suite" or "ScrewDrivers".
- Stopping and removing all Tricerat services.
- Clean the registry of all Tricerat-related keys and values.
- Delete any remaining files in the Tricerat folder under Program Files.
- Restarting the print spooler, removing Tricerat driver files in the process.

Upgrading Print Servers to Simplify Printing v6

Upgrading print servers do not require a cleanup script, but should still be done by uninstalling the existing software before installing the new ScrewDrivers Print Server Agent.

- Uninstall the old version of the ScrewDrivers Print Server Agent
- Go to Services and verify that the ScrewDrivers v4 Print Server is no longer present.
- If needed, stop the ScrewDrivers v4 Print Server and run the following command from a command prompt, as Administrator, to remove the old service:
    - sc delete "ScrewDrivers v4 Print Server"
- Reboot server prior to installing new software
- Install the new version of the ScrewDrivers Print Server Agent.

Upgrading ScrewDrivers Clients

ScrewDrivers clients should be upgraded by uninstalling ScrewDrivers Client v4 before installing ScrewDrivers Client v6.